

April 17, 2012

WHO and WHO NOT TO CALL LIST

For and by the Lakesiders of the Village of Pennecamp

The following listing represents input from various residents who have used these businesses and would like to share their experiences with fellow Lakesiders.

Each vendor, service or doctor has been rated on the following scale:

- 5:** Excellent, definitely would use again
- 3:** Satisfactory, probably would use again
- 1:** Terrible, will never use again

In many instances, two or more neighbors have used the same vendor, service or doctor. Those vendors have been designated with a double asterisk (**) and are noted at the bottom of the page as a Multiple Submission. In some cases the experiences of the neighbors have been similar as noted by a rating of (5)/(5) which denotes an excellent rating by two different neighbors. In other cases the experiences have been very different. The best example of this is Floormasters. They were rated by five different neighbors. Two rated them Excellent. Three others rated them Terrible. Hence, Floormasters rating shows (1)/(1)/(1)/(5)/(5).

Our goal in furnishing this list is to provide a helpful resource and update it semi-annually. Please feel free to send information on vendors you have used and who do not currently appear on our list. For each new vendor, service or doctor, please provide the following information:

- 1) Name of company (rating)
- 2) Telephone number
- 3) Contact person, if known
- 4) Type of service
- 5) Comments

All replies will be kept confidential. No names will be associated with any vendor comments.

Thanks to all for your valuable input.

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WHO and WHO NOT TO CALL

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EXTERIOR

A-Action Seamless Gutters (5)

406-3580 or 753-3879

Pete Cali

Installed gutters and downspouts around the house

Excellent workmanship, neat, reasonable prices

All American Brick Pavers (5)

702-7333

Trish Colum

Driveway Pavers

Excellent workmanship, honest & reliable

All Around Aluminum (5)

516-7844

Jim Cousino

Installed birdcage & lanai enclosure

**Bates Exterminating (1)/(1)

259-2818

Fertilizer & pest control

Disaster, poor service

Concrete Color Coatings (5)

343-1985

Harald & Barbara Parks, Leesburg

Sealed & painted garage floor

Uses high quality paint, very careful & neat

**Custom Scapes (5)/(5)

315-9600

Lance Rimel, Fruitland Park

Landscaping

Excellent design presentation

Egner's Exterior Cleaning (5)

728-8537

Exterior house cleaning, no pressure cleaning

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EXTERIOR

Fairfield Farms (5)

748-7333

Plant Nursery on 301

Gave good advice on perennials & annuals to plant

Finney's Pressure Washing (5)

753-3629

Scott Finney

Low pressure washing of exterior, clean eaves & lanai

Will discount price for quarterly service

Fireplace Installers (1)

288-0016

Jerry Franklin

Installed gas log fireplace on lanai

Horrible service, fireplace has never worked properly, didn't return calls

Don Fisher (5)

638-3593

Will detail & wash car in your driveway (interior/exterior)

Prices comparable to Village Car Wash

Fred's Quality Detailing (5)

636-1324

Fred

Will detail & wash car in your driveway (interior/exterior)

Prices comparable to Village Car Wash

Gingrich Construction (5)/(5)

589-0777

Marvin Burkholder

Built patio and bird cage

Quality work, on time and very responsive

Heritage Propane (3)

787-6191

Installed gas, tank & connections

Pleased with installation but not with admin & billing operations, billed prematurely

Hulett Environmental (5)

(800) 285-7378

Pest control

Excellent service, reliable

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EXTERIOR

Jack's Solar (5)
267-4903
Jack Cahill
Pool solar panels
Very professional

John Kirk (5)
348-9725
House power washing
Low pressure wash & rinse, reasonable prices

**Lock It Up (3)/(1)
360-0300
Brian Kessler
Good locksmith but poor follow up
Final price exceeded estimate by 50%

MAR Concrete (5)
636-6437
Miguel Rodriguez
Concrete demolition & construction

**McGowan's Landscaping and Design (5)/(5)/(5)
728-1598
Sabrina & Patrick McGowan
Excellent service, reasonable prices
Quality work, storm blew over palms and they responded quickly

Dewey Melanson (5)
233-3035
Stained exterior door
Very careful & neat

Mike's Maintenance (1)
753-1703
Lawn maintenance
Scalped lawn, no weeding

M & M Services (5)
307-5972
Attic stairs
Very good workmanship

Once a Year (3)
800-815-1410
Complete yard service
Satisfactory work, good follow up on problems

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EXTERIOR

Old World Pavers (1)

787-1611

Dave Broberg

Poor quality work, did not stand behind warranty, many cracked pavers over a period of 5 years

Paradise Pavers (5)

753-2156

Neal Steinmetz

Installed driveway pavers

Premier Pressure Washing and Window Cleaning (5)

455-4586

Doug Hoy

Window washing inside and out – very good quality & reasonable prices

Solar Guys (5)

307-7077

Rob Salverda

Installed solar attic fans on roof

Excellent workmanship

Ken Spano Cart Repair (5)

804-0722

Excellent service for battery golf carts

Will do most service at your home by appointment

Terra Scape Creative Landscaping (5)

504-6300

Andres Avelar, Wildwood

Very professional

Total Kare Lawn & Pool (5)

502-7420

Len Kennedy

Lawn cutting & spa treatment

Reliable & reasonable rates

Ultimate Pools (5)

323-0662

Chuck Ruth

Installed pool

Did commendable job, good value

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INTERIOR

****Abshier Construction (1)/(5)**

350-6382

Steve Glasgow

- 1) Requested estimates, not done in timely fashion, refused to provide references
- 2) Constructed & installed entertainment center, well done

Avery's Carpet Cleaning (5)

504-2623

Rotovac system used

Highly recommended

Besco Electric (5)

787-4542

Leesburg

Lamp sales and repairs

Delivered and set up new lamps

BJ's Service (5)

259-2744

Bob Earls, Villages resident and individual owner

Installed drains on lanai and general handyman projects

Excellent workmanship, reasonable prices

Burt's Home Services (5)

205-2795

Bert Bouchard, Villages resident

Touch up painting, replaced screen and general handyman projects

Excellent workmanship, reasonable prices

Central Florida Furniture Service (5)

351-4944

Glenn Camp, Sparr, FL

Excellent furniture repair service

Creative Finish Carpentry of Florida (5)

552-6555

Chris Deveau, Mgr., Mario Viola, Owner & Installer

Crown Molding Specialists

****Custom Home Closets (3)/(5)**

748-9181

Tammy Hutchcroft, 301 in Wildwood

Installed organizers in closets & garage

- 1) Likes to use her designs, workmanship okay
- 2) Wonderful follow up, excellent workmanship

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INTERIOR

Custom Lamps and Shades (5)
383-6863
Edmond Weeks
411 N. Donnelly Street, Mount Dora
Beautiful quality & good value, were able to match existing shades

Cyrus Rug Gallery (5)
629-3200
29 Southeast Broadway, Ocala
Beautiful Persian rugs & wonderful selection, Cyrus personally brought rugs to the house

Draperies, Blinds & Shutters by Ginger (1)
566-8192
Ginger & Mike Szewc
Misrepresented product, wouldn't return telephone calls, no follow up on post installation issues

Entry Point by Perry's (5)
751-0883
Jim Perry, Owner
Offer replacement glass, shower doors, mirror framing
Very helpful & professional

Everything Else, The "Can-Do-Crew" (5)
266-4439
Deb and Brady
Work in conjunction with AIM Electric
Very professional, all types of interior projects

**Floormasters (1)/(1)/(1)/(5)/(5)
748-7444
Jeff Weissman, Manager of Wildwood store
1) Ordered carpeting, no follow up, wouldn't return telephone calls, finally cancelled order
2) Horrible workmanship, no follow up
3) Poor workmanship, wouldn't return telephone calls
4) Installed tile on lanai
5) Installed floors, terrific response

Harold's Major Appliances (5)
748-5424
Wildwood
Repairs all makes & models
Very prompt & reasonable

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INTERIOR

Integrity Electrical (5)
307-6335
Robert Gooden
Commercial & residential electric contracting
Workmanship is great, very honest, reasonable & reliable

Keystone Construction (5)
572-9739
Scott Olschewske
Home remodeling

Kiley & Sons (5)
748-9500
Plumbing
Excellent, fixed problem on first visit after another firm failed in 3 visits

Kleaning House (5)
636-1091
Luke Holland
Interior cleaning, high windows, light fixtures, etc

Cheryl Knight, Decorative Artist (5)
620-2474
Cheryl Knight, artist from Ocala
Painted murals in three rooms
Excellent artist, very neat, reasonable prices as compared to others

Lenhart Electric (5)
748-5818
Mike Gould, Service Manager
Moved two overhead light fixtures, installed new ceiling fan with lights
Very professional, high quality work

MD Appliance Service (5)
245-8610
AJ
Appliance repair
Very dependable, reasonable & honest

M & M Painting (5)
237-1565
Mark Hansen
Interior painting

Moon's Appliances (5)
350-6324
Installed refrigerator, stove, microwave & dishwasher
Good service & good response

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INTERIOR

M & S Air Conditioning (1)

314-5004

Dave

Actual costs far above estimates, neighbors had bad experiences

Munn's Heating & Air Conditioning (5)

787-7741

Fruitland Park

Heating & A/C maintenance & service

ORG By Design (5)

259-7565

Eustis

Installed closet organizers

Well done

Sabrina's Gulf Coast Window Cleaning (5)

800-745-4292

Window cleaning, interior/exterior

Good service, reasonable prices

Shirley the Artist (5)

274-7393

Murals, mosaics, faux

Interior/exterior painting

Very careful and professional

Ben Sikes Electric (5)

324-3322

Ben Sikes, Howey-in-the-Hills

Very good electrician, reasonable prices

Sunburst Shutters (5)

622-0040

Rob Roettger

Installed plantation shutters

Excellent workmanship, very neat

TCB Duct Cleaning (5)

867-9949

10893 SW 9th Ter., Ocala

Cleaned all duct work, very professional & reasonable cost

The Louver Shop (1)

3100 Trout Creek Ct, St. Augustine

Very poor experience, took almost 5 months and 3 tries to get proper shutters installed

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INTERIOR

Timberwood Cabinets (5)
553-3215
Tim Richardson
Kitchen cabinets

Skip Townsend Electric (5)
629-5682
John

Veranda Home Furnishings (1)
748-1020
Brenda
Ordered valance, no follow up, didn't measure properly & had to redo

Wildwood Kitchen & Bath (3)
539-0220
Greg Berlin, Owner
Installed built-in bookcases and cabinets
Workmanship was okay, took longer than estimate to complete job

MEDICAL/DENTAL

Aspen Dental (1)

259-5755

Terrible experience regarding billing – double billing/billing for incorrect services

Winston Evalle, MD (5)

259-2174

Internal medicine

Very thorough, not a pill pusher, good bedside manner

****Florida Dermatologic Surgery & Aesthetics Institute (5)/(5)**

430-2580

CR 101 near Bonefish Grill

Ashraf Hassanein, MD

Specializes in skin cancer

Very thorough, very professional

Lange Eye Institute (1)

307-3273

Wrong diagnosis, over billing

Marion Dental (5)

259-0822

James Edwards, DDS

Excellent, very thorough & honest

Ocala Eye (5)

430-3356 (Laurel Manor)

Jodie Armstrong, MD/Ophthalmologist

Very thorough exam

Royal Dental (5)

751-4446

Mulberry Lane, German Gaitan, DDS

Experienced dentist who can do crowns, implants, root canals, etc., very thorough

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OTHER

A-1 Villages Home Inspection (5)
751-1075 or 205-0180
Pat Degoia
Great for end of warranty home inspections

JQ Hair & Nails (5)
259-2727
Mulberry Plaza, Paula-Hairstylist, John-Manicurist
Walk-ins welcome but appointments appreciated
Reasonable prices, especially for women with short hair

Lake-Sumter Home Inspections (1)
259-0037
Ron Roosa
Hired him to do periodic inspections during construction of new home
Failed to do final inspection before closing

Nails & Beyond (5)
753-9222
Wedgewood Lane beyond Bonefish Grill
Request Michael for manicures & pedicures
Reasonable prices

On Site Computer Service (5)
638-1865
Jason Taylor
Set up computer network, replaced fan, software installation, clean up systems
Very knowledgeable

Parady Financial (5)
751-3016
Greg Parady
Financial & retirement planning
Suggests conservative investments

Larry Sampson (5)
750-9926 or (585) 469-9009
Computer network setup, software installation, clean up systems

Shur-Lock Home Watch (5)
259-6574
Butch Allison
House sitting
Excellent service